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Discussion Paper Series

# **What Most Affects A Firm's Costs: Internal or External Factors, or Both?**

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**[Abstract]:** The main purpose of this study is to investigate what kind of internal and external factors most affect a firm's costs. We consider governance structure and business diversification strategy as internal factors and regulation and competition as external factors. By using 358 observations comprised of Japanese firms from public utility and manufacturing industries from 1989 to 2002, we estimate the translog cost function. The main findings are as follows: (i) The governance factor has an important effect on a firm's cost structure. As the ratio of foreign shareholders increases and there is more dependence on one main bank, the costs of a firm decrease. (ii) The rate of increase in total costs for diversification is relatively low. A 1% increase in business segments leads to only a 0.1 or 0.2% increase in total costs. (iii) The regulation factor does not affect the cost structure. (iv) Compared with the regulation factor, the competition factor shows a quite clear effect on a firm's cost reduction. Overall, our empirical result suggests that governance structure as an internal factor and competition as an external factor are especially important for cost reduction.

**[Key Words]:** Governance, Diversification Strategy, Regulation, Competition, Japanese Firms

# **What Most Affects A Firm's Costs: Internal or External Factors, or Both?**

## **1. Introduction**

In the area of cost studies of firms, external factors such as regulation and competition are typically examined as important determinants of cost structure (e.g. Berg and Jeong (1991), Antel et al. (1995), Pantalone and Platt (1997), Schneider (2003), Fenn et al. (2008), Ter-Martirosyan and Kwoka (2010)). However, recent developments in internal corporate management studies indicate that effective management could induce efficient cost structure of firms. For example, corporate governance and business diversification strategy are shown to be important factors in firms' cost efficiency (e.g. Berger and Hannan (1998), Fries and Taci (2005), Jeng and Lai (2005), Zelenyuk and Zheka (2006) and Berger et al. (2009)). Thus, in addition to the external forces influencing firms' behavior, such as regulation and competition, internal factors like governance structure and business diversification strategy also play an important role. Nevertheless, these internal factors are rarely investigated in the area of firms' cost analysis, while they are the major determinants in the firms' performance analysis.

The main purpose of this study is to investigate what kind of internal and external factors most affect a firm's cost. We consider governance structure and business diversification strategy as internal factors and regulation and competition as external factors. Firms taken in this study are public utility firms and manufacturing firms in Japan.

This study makes several main contributions to the literature. First, this is the only study so far to consider together the four important factors mentioned above (i.e. governance structure, business diversification strategy, regulation by government, and competition among firms) and to investigate which are most effective in reducing the costs of a firm. As stated before, while studies of firms' cost structure have examined various external factors in the form of regulation and competition, they rarely investigate internal factors. Recently firms are under great pressure from outside forces such as foreign shareholders, making it difficult for them to maintain autonomy of management. It is required that internal management as well as the external environment take on important roles in cost reduction. By considering both factors in the analysis, we can identify which internal or external factors are important for firms' costs.

Second, we apply the factors considered important in the performance analysis to the cost analysis. Since the cost reduction is one process for improving firm's performance, we can distinguish the effects of these internal management factors on costs from those on performance by focusing on the firm's costs. For example, most studies on corporate governance examine performance by looking at profitability and corporate value as factors impacted by governance

structure. However, in this study, by looking closely at previous research (e.g. Berger and Hannan (1998), Fries and Taci (2005), Jeng and Lai (2005), Zelenyuk and Zheka (2006) and Berger et al. (2009)), we investigate to what degree the governance structure improves costs. Similarly, we include a variable for the strategic behavior of a firm in the cost function. Many firms operate in more than two industries. In this study, the effect of a diversified strategy (i.e. a multi-segment strategy) is investigated. If a firm diversifies into several industries, the cost structure of the firm is different from that of the non-diversified firm. Therefore, it is necessary to include this variable. Third, this study uses the quantity rather than the quality variable of regulation. In previous studies (e.g. Berg and Jeong (1991), Antel et al. (1995), Ai and Sappington (2002), Schneider (2003), Fabrizio et al. (2007), Ter-Martirosyan and Kwoka (2010)), regulation is commonly represented as a dummy variable, whether regulation is applied or not, or whether it has been enacted or not. On the other hand, in this study, we use “the degree of regulation” as a quantity variable. The measure of the degree of regulation refers to how many laws and regulations are applied to each specified industry. If a firm in a certain industry is almost completely regulated, then the measure becomes 1.0. But for an industry with no regulation, then the measure is 0.0. Last, as for regulation issues, unlike in previous studies, we try to obtain more general results in both public utility and manufacturing industries. Heretofore, analysis has focused either only on specific types of regulation: environmental regulation (e.g. Nowell and Shogren (1994)), incentive regulation (e.g. Berg and Jeong (1991), Vogelsang (2002), Mizutani et al. (2009), Ter-Martirosyan and Kwoka (2010)), and price regulation (e.g. Cabral and Riordan (1989), Bös and Peters (1995), Vogelsang (2002)); or on specific industries: the energy industry (e.g. Nelson and Wohar (1983) and Majumdar and Marcus (2001)), rail (e.g. Mizutani et al. (2009)), and postal service (e.g. Mizutani and Uranishi (2003)). It cannot be assumed that, when the focus shifts to general regulation or to other industries, the results will be the same as in the specific cases listed here.

This paper consists of five parts after the introduction. In the second section, we summarize previous studies, focusing especially on the relationship between costs and the four factors (i.e. governance structure, business diversification strategy, regulation, and competition). In the third section, the empirical model is specified. We employ the translog cost function for the analysis. The fourth section presents an explanation of the data used in this study. There are a total of 358 observations here, from the years between 1989 and 2002, obtained from public utility and manufacturing firms in Japan. The definitions of variables are also given in this section. In the fifth section, the empirical results are summarized. An explanation of the regression results is followed by an evaluation of the effects of the four factors on cost. The last section contains concluding remarks.

## **2. Previous Studies**

In this section, we will summarize previous studies concerning the relationship between the four important factors (i.e. governance structure, business diversification, regulation, and competition) and firms' costs.

### **2.1 Governance Structure**

Although governance structure affects a firm's costs through the discipline of corporate management, few studies have investigated the relationship between governance structure and the costs of a firm. There are, however, a few studies, such as Berger and Hannan (1998), Fries and Taci (2005), Jeng and Lai (2005), Zelenyuk and Zheka (2006) and Berger et al. (2009), which evaluate to what degree governance structure improves cost efficiency.

As for the measures of governance structure, there are (i) insider ownership (e.g. Berger and Hannan (1998)), (ii) foreign ownership (e.g. Fries and Taci (2005), Zelenyuk and Zheka (2006), Berger et al. (2009)), (iii) large shareholders (e.g. Berger and Hannan (1998) and Berger et al. (2009)) and (iv) governmental or public ownership (e.g. Berger et al. (2009)). In addition to these measures, as characteristics of Japanese governance structure, (v) 'keiretsu' (e.g. Jeng and Lai (2005)) and (vi) main bank (e.g. Weinstain and Yafeh (1998)) are often used. 'Keiretsu' is an industrial group of firms affiliated with each other for mutual help and monitoring through shareholding, an arrangement typical of Japanese manufacturing and financial industries. Main bank is a bank that has established a close relationship with firms by providing extensive financing and consulting services through a system unique to Japanese governance.

These measures of governance structure are commonly defined as either the ratio or dummy variable. For example, some studies (e.g. Berger and Hannan (1998), Fries and Taci (2005), Zelenyuk and Zheka (2006)) take the ratio of these governance measures to total shares or total assets. On the other hand, some studies (e.g. Berger and Hannan (1998) and Weistain and Yafeh (1998)) treat the governance measure as a dummy variable. Furthermore, in addition to these methods, some studies analyze the effect of the governance structure by comparing results obtained from different observations according to type of governance structure (e.g. Berger et al. (2009) and Jeng and Lai (2005)).

Finally, we will summarize the empirical results of our study of governance structure's effect on cost efficiency as follows. First, foreign ownership improves cost efficiency, as Zelenyuk and Zheka (2006) and Berger et al. (2009) show. Second, the existence of large shareholders has differing results. Berger and Hannan (1998) analyze the banking industry and they obtain the result that large shareholders decrease cost efficiency. On the other hand, a more recent study by Berger et al. (2009), an analysis of the banking industry in China, produced the opposite result that large shareholders increase cost efficiency. Furthermore, Berger et al. (2009) also obtain a result

contradictory to what is commonly perceived as the effect of governmental ownership. According to their results, governmental ownership increases cost efficiency. As for insider ownership, an increase in the manager's ownership tends to decrease cost efficiency but the effect is not statistically significant. As for the characteristics of Japanese governance structure, 'keiretsu' increases cost efficiency, according to Jeng and Lai (2005), who argue that 'keiretsu' fosters strong relationships among firms inside the 'keiretsu,' and main bank. As a result, cost efficiency is increased by the fact that firms inside the 'keiretsu' monitor each other, the search costs for information are reduced, and firms can attain cheaper capital costs. It is worth noting that one result has shown that the main bank system has merit only for the main bank and that the main bank system causes firms to increase capital costs.

## **2.2 Diversification Strategy**

There are few previous studies analyzing to what extent a business diversification strategy affects the costs of firms. Business diversification could propel the costs of a firm in two different directions. If there exist economies of scope among diversified businesses, the more diversified firms have smaller costs than otherwise. On the other hand, more diversified firms might have bigger costs if they are promoting excess investment and cross-subsidies among diversified divisions.

Some previous empirical studies investigate the relationship between business diversification and the cost efficiency of a firm (e.g. Ferrier et al. (1993), Rajan et al. (2000), Jeng and Lai (2005)). These studies focus on industries such as banking (e.g. Ferrier et al. (1993), Rajan et al. (2000)) and insurance (e.g. Jeng and Lai (2005)) and conclude that diversification causes cost inefficiency through the promotion of excess investing and cross-subsidizing. On the other hand, in the Italian bus industry, there exist economies of scope (e.g. Ottoz and Di Giacomo (2012)). Although his study is a productivity analysis of Italian manufacturing firms, Vannoni (2000) concludes that the degree of diversification is not significantly related to productivity.

## **2.3 Regulation**

Studies have been done to determine the degree to which regulation affects a firm's costs. The most common approach is to use a cost function such as the translog cost function (e.g. Berg and Jeong (1991), Antel et al. (1995), Pantalone and Platt (1997), Schneider (2003), Ter-Martirosyan and Kwoka (2010)). Some studies analyze the cost efficiency change due to regulatory reform by using the stochastic cost frontier function (e.g. Kleit and Tecrell (2001) Mizutani et al. (2009)). Also, theoretical studies have been done which construct the relationship between regulation and the costs of a firm (e.g. Cabral and Riordan (1989), Bös and Peters (1995), Vogelsang (2002)).

Second, in most previous studies, the measure of regulation is used as a dummy variable,

whether or not there is regulation (e.g. Berg and Jeong (1991), Antel et al. (1995), Ai and Sappington (2002), Schneider (2003), Fabrizio et al. (2007), Ter-Martirosyan and Kwoka (2010)). Most such studies are limited to public utility industries such as electric power, gas, and transport industries. Other measures on regulation vary by individual study, with, for example, the revenue ratio of a hospital under regulation defined as a proxy variable for regulation in Antel et al. (1995). There are almost no studies in which the degree of regulation is measured as a directly obtained continuous variable.

Third, most previous studies focus on some specific regulation: environmental regulation (e.g. Nowell and Shogren (1994)), incentive regulation (e.g. Berg and Jeong (1991), Vogelsang (2002), Mizutani et al. (2009), Ter-Martirosyan and Kwoka (2010)), and price regulation (e.g. Cabral and Riordan (1989), Bös and Peters (1995), Vogelsang (2002)). There are few studies on how regulation itself in general affects the efficiency of individual firms.

Fourth, previous studies have produced conflicting results, with many studies supporting the idea that regulation reduces costs (e.g. Cabral and Riordan (1989), Kleit and Tecrell (2001), Ai and Sappington (2002), Ter-Martirosyan and Kwoka (2010), Nakamura (2010) and Buranabunyut and Peoples (2012), and other studies showing that regulation increases productivity (e.g. Dufour et al. (1998), Berman and Bui (2001), Majumdar and Marcus (2001), Alpay et al. (2002) and Knittel (2002)). On the other hand, some studies show that regulations increase the costs of firms (e.g. Gollop and Roberts (1983), Berg et al. (2005) and Fabrizio et al. (2007)), while others suggest that regulation decreases firms' productivity (e.g. Christainsen and Haveman (1981), Gollop and Roberts (1983), Gray (1987), Majumdar and Marcus (2001) and Nicoletti et al. (2003)).

In addition to these results, some studies show that regulation does not affect cost structure. For example, studies such as Antel et al. (1995), Berg and Jeong (1991) and Bös and Peters (1995) conclude that the cost effect of regulation is not significant. Furthermore, there are two studies, Pantalone and Platt (1997) and Meyer and Leland (1980), which have different results. Pantalone and Platt (1997) conclude that effect on costs by regulation varies according to the difference in ability to respond to environmental change. Although Gutierrez' study (2003) is not a cost but a productivity study, Gutierrez concludes that regulatory governance has a positive effect on sector performance and efficiency.

Thus, empirical results have not produced a consistent conclusion. In general, regulations create extra constraints for each individual firm and could therefore increase a firm's costs. However, under the private interest theory (capture hypothesis), it is also possible that regulations reduce costs. If regulations are created under the capture hypothesis, regulatory programs could be advantageous for the regulated firms, resulting in lower costs than for unregulated firms. In fact, some studies support the private interest theory from a theoretical and empirical point of view: for example, Stigler (1971), Peltzman (1976), Primeaux Jr. et al. (1984),



Nowell and Shogren (1994), Antel et al. (1995), Dnes et al. (1998), Dnes and Seaton (1999), Kroszner and Strahan (1999), Nakamura (2010) and Benmelech and Moskowitz (2010). On the other hand, Smyth and Soderberg (2010) support the public interest theory.

## **2.4 Competition**

First, competition among firms certainly affects firms' costs. Most previous studies take cost efficiency as dependent variables: for example, Berger and Hannan (1998), Sari (2003) and Fenn et al. (2008). As a definition of competition, the Herfindahl-Hirschman index (e.g. Berger and Hannan (1998), Sari (2003)) and a concentration ratio of the top 5 firms (e.g. Fenn et al. (2008)) are often used. Most studies conclude that competition can improve cost efficiency. According to Fenn et al. (2008), competitive pressures impose the threat of bankruptcy on firm managers and thus work as an incentive to cut inefficiency. Moreover, firm owners can judge the performance of their company by comparing it to rival firms when the industry is competitive, which results in appropriate pressure on the firm. On the other hand, Nakamura (2010) shows that competition sometimes worsens internal efficiency, since competitive pressures can drive firm managers to reduce necessary investment and costs. Sari (2003) integrates these conflicting results by pointing out that the relationship between cost inefficiency and competition is U-shaped, indicating that while a certain degree of competition improves cost efficiency, too much competition creates the opposite effect.

## **3. Empirical Model**

As we mentioned before, the main purpose of this study is to investigate what kinds of factors most affect a firm's costs. Governance structure and diversification strategy as internal factors and regulations and competition as external factors are examined. Our sample includes Japanese public utilities and manufacturing industries but excludes other industries such as service and retailing, since cost structures of the latter industries are substantially different from those of the former.

As many public utility firms and manufacturing firms are privately owned, governance by significant private actors is important. Proper governance structure, including private ownership and monitoring, might reduce the costs of a firm. Furthermore, many firms have diversified their business. If there exist economies in business diversification, a more diversified firm can attain a higher cost efficiency than others. On the other hand, a diversification strategy might generate extra costs through unnecessary investment and cross-subsidies. As public utility firms are in general regulated and limited in terms of competition, too much regulation might lead to the over-costing of a firm. Manufacturing firms are also partly regulated but the market of the industry

itself is characterized by competition among firms. We will analyze how these four important factors (i.e. governance structure, diversification strategy, regulations, and competition) affect firms' costs.

To investigate this theme, we estimate the cost function because it can reveal the current situation relatively accurately. With regard to the cost function, the following points are important. As stated in the purpose of our analysis above, in addition to output ( $Q$ ) and input factor prices ( $w$ ), we include the four key variables of governance structure ( $GS$ ), diversification strategy ( $STR$ ), regulation ( $RG$ ), and competition ( $CMP$ ). First, governance structure and diversification strategy are factors over which a firm can exercise a degree of control. Each individual firm can change its internal environment. If a firm can gain cost advantages from business diversification, then the firm has incentive to diversify. At the same time, it can be easily seen that governance structure affects a firm's cost structure, in that a firm with strict management discipline adopting proper governance structure would generate less cost than a firm with loose management. On the other hand, variables such as regulation and competition reflect the situation of the external environment in which each firm is involved. These are factors the firm cannot change, as set by the government or as the industry was created by the market. In addition to these four factors, it is also necessary to control for macro-level differences among industries. Some industries might be declining while others are growing. Therefore, we include an industry's characteristics variables as control variables ( $IND$ ). As a result, with these variables, the cost function ( $C$ ) is expressed as output ( $Q$ ), input factor price ( $w$ ), and technology ( $T$ ) as follows.

$$C = \min \sum_i w_i x_i \quad \text{subject to } Q = g(x_i; GS, STR, RG, CMP, IND, T) \quad (1)$$

$$C = f(Q, w_i, GS, STR, RG, CMP, IND, T) \quad (2)$$

where  $C$ : cost,

$Q$ : output,

$w_i$ : input factor price of input- $i$ ,

$x_i$ : input- $i$ ,

$T$ : technology,

$GS$ : governance structure,

$STR$ : diversification strategy,

$RG$ : regulation,

$CMP$ : competition,

$IND$ : characteristics of industry as a control variable.

The empirical cost model in this study is the translog cost function, which has been widely used in previous cost studies. Costs for the estimation are total costs, and the cost function is

specified as three-input-factor-price model of labor ( $w_L$ ), material and service ( $w_M$ ) and capital ( $w_K$ ). Because we use panel data, we include time trend ( $T$ ) to control for technology progress.

As for the governance structure<sup>1</sup>, we consider the following variables: stock ratio held by foreign shareholders ( $GS_{FRN}$ ), stock ratio held by the top 10 shareholders ( $GS_{TOP}$ ), and main bank variable ( $GS_{BANK}$ ). As for the strategy variable, we define the number of industries in which each firm is involved ( $STR_{DIV}$ ). As for regulation, we take the degree of regulation ( $RG_{REG}$ ). This variable is a quantity variable showing the magnitude of regulation. As for the competition factor, we consider two possible variables: the Herfindahl-Hirschman index ( $CMP_{HHI}$ ) and the concentration ratio of 4 firms ( $CMP_{CR4}$ ). Finally, as for control variables for industries in which each firm is involved, we consider the industry's bankruptcy ratio ( $IND_{BKT}$ ), and the industry's profitability ( $IND_{PRF}$ ).

As a result, the cost function is expressed as follows.

$$\begin{aligned} \ln C = & \alpha_0 + \alpha_Q \ln Q + \sum_i \beta_{wi} \ln w_i + 1/2 \alpha_{QQ} (\ln Q)^2 + 1/2 \sum_i \sum_j \beta_{w_i w_j} \ln w_i \ln w_j + \\ & \sum_i \beta_{Qw_i} \ln Q \ln w_i + \sum_m \gamma_{GSm} \ln GS_m + \gamma_{DIV} \ln STR_{DIV} + \gamma_{REG} \ln RG_{REG} + \\ & \sum_l \gamma_{CMP_l} \ln CMP_l + \sum_n \gamma_{EXn} \ln IND_n + \tau_T T + \delta D_{NPU} \end{aligned} \quad (3)$$

where  $C$ : total costs,

$Q$ : revenues,

$w_i, w_j$ :  $i, j = L$  (labor price),  $M$  (material and service price),  $K$  (capital price),

$T$ : time trend,

$GS_m$ :  $m = FRN$  (stock ratio held by foreign shareholders),  $TOP$  (stock ratio held by top 10 shareholders),  $BANK$  (main bank index),

$STR_{DIV}$ : number of segments,

$RG_{REG}$ : degree of regulation,

$CMP_l$ :  $l = HHI$  (Herfindahl-Hirschman index),  $CR4$  (concentration ratio of 4 firms),

$IND_n$ :  $n = BKT$  (industry's bankruptcy ratio),  $PRF$  (industry's profitability),

$D_{NPU}$ : non-public utility dummy (i.e. non-public utility =1, otherwise =0).

We apply Shepard's lemma for the cost function. As a result, the share equations are obtained as follows.

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<sup>1</sup> There are two reasons why our model does not include a variable for 'keiretsu.' First, our sample is comprised of large firms, which are mostly parent companies influencing the management of member firms. This means that the effect of keiretsu on our sample firms is minor. Second, main bank variable can control the effect of keiretsu in a group simultaneously because the power of keiretsu is determined by financing from the main bank (Nakamura (2010)).

$$S_i = \beta_i + \sum_j \beta_{wij} \ln w_j + \beta_{Qwi} \ln Q \quad (4)$$

where  $S_i$ : share of input  $i$  ( $i, j = K, L, M$ ).

The estimation method is the Seemingly Unrelated Regression (SUR) method for equations (3) and (4). We also impose restrictions in equation (3) as follows:  $\sum_i \beta_{wi} = 1$ ,  $\sum_j \beta_{wLj} = 0$ ,  $\sum_j \beta_{wMj} = 0$ ,  $\sum_j \beta_{wKj} = 0$ ,  $\sum_i \beta_{Qwi} = 0$ ,  $\beta_{wiwj} = \beta_{wjwi}$ .

## 4 Data

### 4.1 Sample

As we mentioned before, we collected observations from both public utility industries and manufacturing industries. As other industries such as service industries (e.g. retail, finance, agriculture, and mining) are quite different in cost structure, we limited our sample to public utilities and manufacturing industries only. At first, we selected a total of 300 firms in Japan, consisting of 150 firms in the public utility industry and 150 from the manufacturing industry, for the 14 years from 1989 to 2002. The public utility industries in this study are electricity supply, gas supply, water supply, transportation (i.e. air, railway, bus, and truck), telecommunications, and broadcasting. In order to avoid estimation bias by size difference, in the sample selection of manufacturing industries, we selected firms similar in size to public utility industries. Finally, the total sample size is reduced to 358, since some variables such as diversification strategy are not available for all observations.

### 4.2 Definition of Variables

Table 1 shows the definition of all variables used for the estimation of total cost function in this study. First, total costs ( $C$ ) in this study are defined as the sum of labor, material (including energy) and capital costs. Capital costs include depreciation and interest payments.

As for output ( $Q$ ), we define total sales as total output because there are many variations if we select physical output measures. Therefore, we choose output measure as monetary values.

We use three kinds of input factor prices: (i) labor, (ii) material and service, and (iii) capital. First, labor price ( $w_L$ ) is obtained by dividing labor costs by the total number of employees. Second, material and service price ( $w_M$ ) is defined as *domestic Corporate Goods Price Index (CGPI)* weighted by divisional sales ratio. Last, capital price ( $w_K$ ) is defined as the sum of depreciation rate (depreciation per fixed asset) and interest rate (interest payment per debt).

Time trend ( $T$ ) is a proxy variable for technology progress. In this study, 1989 is defined as the starting year.

As for the governance structure, we consider three kinds of measures: the stock ratio held

by foreign shareholders ( $GS_{FRN}$ ), the stock ratio held by the top 10 shareholders ( $GS_{TOP}$ ), and the main bank ( $GS_{BANK}$ ). First, the stock ratio held by foreign shareholders ( $GS_{FRN}$ ) is defined as the number of shares held by non-Japanese relative to the total number of shares. Second, the stock ratio held by the top 10 shareholders ( $GS_{TOP}$ ) is defined as the number of shares held by the largest ten shareholders to the total number of shares. Third, as for the characteristics of Japanese corporate governance structure, main bank index ( $GS_{BANK}$ ) is chosen. Main bank index is the standard deviation of the ratios of debt loan by each financial institution. This variable expresses the pressure on a firm's management by a main bank. The main bank index is large, which means that a firm obtains its loans mainly through a certain single bank. Therefore, as this variable becomes larger, the effect of a main bank becomes larger. On the other hand, the fact that the main bank index is small means that a firm obtains a loan by diversifying financial sources among various financial institutions.

As for the diversification strategy variable ( $STR_{DIV}$ ), the number of segments is defined as the number of industries in which each firm is involved. This variable expresses the extent of diversification of the firm.

As for regulation, we choose "degree of regulation." The degree of regulation ( $RG_{REG}$ ) shows to what degree each firm is subjected to regulation, or its "regulation weight," as originally defined by the Management and Coordination Agency (*Somucho*). The original data source for regulation weight is the JIP database for 2006, issued by the Research Institute of Economy, Trade and Industry (RIETI). This measure is obtained by counting the number of existing laws and regulations in each industry, by which process we can determine quantitatively the degree of industries' regulation. However, this measure does not include information regarding types of regulations (i.e. environment, safety, and price regulation). Finally, it is worth noting that while this measure is based on industry summaries, many firms provide various services in diversified industries. The degree of regulation referred to in this study is calculated by weighted revenues of the industries in which each firm is involved.

As for competition factors, we choose two kinds of measures, the Herfindahl-Hirschman index ( $CMP_{HHI}$ ) and the concentration ratio of 4 firms ( $CMP_{CR4}$ ). These measures are obtained on a revenues basis and again are obtained by using weights of each firm's individual industry's revenues.

As for characteristics of industry as a control variable, there are two variables: industry's bankruptcy ratio ( $IND_{BKT}$ ) and industry's profitability ( $IND_{PRF}$ ). First, industry's bankruptcy ratio ( $IND_{BKT}$ ) is obtained by dividing the number of bankrupt firms by existing firms. Last, industry's profitability ( $IND_{PRF}$ ) is defined as the weighted average profitability of the industries to which each firm belongs. For example, if a firm is involved in four industries, this variable is obtained by the weighted average profitability of the four industries. The weight is used by the firm's revenues

from each industry.

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Table 1

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## 5. Empirical Results

We estimate the total cost function shown in equation-(3) with equation-(4). For our estimation, we use the seemingly unrelated regression (SUR) method according to the total cost function and input share equations. The estimation results of the total cost function are summarized in Table 2. We show four cases in Table 2: (i) Case 1, regulation only; (ii) Case 2 and Case 3, with regulation and competition; (iii) Case 4 and Case 5, with regulation, competition, governance and diversification strategy; (iv) Case 6, Case 7 and Case 8, with regulation, competition, governance, diversification strategy and external environments.

The goodness-of-fit in the regressions is acceptably high for these cases because pseudo  $R^2$  is very high at over 0.96. As for the required properties in the cost function, first, symmetry and homogeneity conditions in input factor prices are satisfied, because we imposed restrictions on the cost model. Second, as for monotonicity conditions, it is necessary that the cost function be a non-monotone decreasing function in both output and input factor prices. Whether or not the monotonicity conditions are satisfied was evaluated by checking that the partial derivative of the cost function with respect to output and input factor prices is not negative (i.e.  $\partial \ln C / \partial \ln Q \geq 0$ ,  $\partial \ln C / \partial \ln w_j \geq 0$ ). Around the sample mean, these conditions are satisfied. Determining whether or not the Hessian matrix holds negative semi-definite can test for the concavity condition in input factor prices. In our test results, 12.6% to 20.7% of observations satisfy the concavity condition.

Among these cases, Case 4 is the best because the log of likelihood statistics and  $R^2$  are large, the concavity condition is relatively high, and key variables such as competition factor show the correct sign. If we consider the external environment, Case 6 seems to be second. Therefore, we discuss our findings based mainly on these results.

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Table 2

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First, governance factors are clearly important in the cost structure. Among three governance variables, both the stock ratio held by foreign shareholders ( $GS_{FRN}$ ) and main bank ( $GS_{BANK}$ ) are statistically significant. As the foreign shareholders' ratio becomes larger and more concentrated in a single main bank, the costs of a firm become smaller. As for foreign shareholders' effect, our result is consistent with Zelenyuk and Zheka (2006) and Berger et al. (2009). The result that firms under main bank influence have smaller costs needs to be discussed, since main bank has both positive and negative effects on firm management. While Weinstain and Yafeh (1998) state that the main bank system increases the cost of capital, Jeng and Lai (2005) argue that the close relationship with main bank results in better monitoring and reduced information costs. Our result is consistent with Jeng and Lai (2005).

Second, the fact that all empirical diversification strategy ( $STR_{DIV}$ ) shows the positive sign with a statistical significance of 1% means that as a company diversifies more from its core industry to other industries, the costs of all the firm's business increase. This result is consistent with previous studies, which are analyses of the financial industry, such as Ferrier et al. (1993), Rajan et al. (2000) and Jeng and Lai (2005). However, the rate of increase in total costs for diversification is relatively low. A 1% increase in the number of business segments leads to only a 0.1 % increase in total costs, indicating there exist cost economies of diversification.

Third, the regulation factor ( $RG_{REG}$ ) does not affect the cost structure. Although it shows the negative sign, which means that regulation does reduce the cost, the regulation factor is not statistically significant. These results are consistent with previous studies such as Antel et al. (1995), Berg and Jeong (1991) and Bös and Peters (1995). Our empirical results do not support either the public or private interest theory. We think that regulation itself does not affect costs.

Fourth, compared with the regulation factor, the competition factor is quite clear and consistent with previous results. As the empirical results show, competition ( $CMP_{HHI}$ ,  $CMP_{CR4}$ ) has the effect of reducing the costs of a firm. The market becomes more competitive, which means that as  $CMP_{HHI}$  or  $CMP_{CR4}$  decreases, the cost becomes smaller.

Fifth, the non-public utility dummy ( $D_{NPU}$ ) shows the correct sign (i.e. the negative sign) in case 4 but with a statistical significance of at most 10%. However, results in other cases are not statistically significant. Presumably, as we include many factors in order to explain the cost difference, the non-public utility dummy does not affect the costs.

Last, as for characteristics of industry as a control variable, as industry's bankruptcy ratio ( $IND_{BKT}$ ) increases and industry's profitability ( $IND_{PRF}$ ) decreases, the cost of a firm becomes large.

In summary, our empirical result suggests that internal factors as well as external factors are important for cost reduction or efficiency. Both governance factors and the diversification factor are statistically significant. On the other hand, as the regulation variable is not significant,

among external factors, traditionally considered the main determinants of a firm's cost level, there are some factors whose effects on a firm's cost structure is minor.

## **6. Conclusion**

The main purpose of this study is to investigate how the four factors of governance structure, business diversification strategy, regulation, and competition affect the cost structure of firms. Among the four factors, governance structure and business diversification strategy are considered internal factors amenable to change at the will of a firm seeking to achieve managerial efficiency. On the other hand, regulation and competition are considered external factors that are beyond a firm's control. A firm must accept these factors, while striving to attain efficiency under the given conditions. Our main research question is this: among these four factors, which is the most influential?

From the empirical analysis, we found the following results.

- (i) The governance factor has an important impact on firms' cost structure. Empirical results show that as the ratio of foreign shareholders becomes larger and there is more concentration on a single bank, a firm's costs decrease. As for foreign shareholders' effect, our result is consistent with Zelenyuk and Zheka (2006) and Berger et al. (2009).
- (ii) As a company diversifies more from its core industry into other industries, the costs of all a firm's business increase. Our results are consistent with previous studies such as Ferrier et al. (1993), Rajan et al. (2000) and Jeng and Lai (2005). However, the rate of increase in total costs for diversification is relatively low, indicating there exist cost economies in diversification.
- (iii) The regulation factor does not affect the cost structure. Our results are consistent with previous studies such as Antel et al. (1995), Berg and Jeong (1991) and Bös and Peters (1995).
- (iv) Compared with the regulation factor, the competition factor shows a quite clear effect in reducing a firm's costs. This result is consistent with theory and supports previous literature.
- (v) Another important finding is that as an industry's bankruptcy ratio increases and its profitability decreases, the costs of a firm increase.

Overall, we can conclude that competition is an important factor in reducing a firm's costs, and that, contrary to traditional expectations, regulation as an external factor does not have a significant effect on cost structure. Also, governance structure is an important factor affecting cost structure.

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Table 1 Definition and Statistics of Variables

Variable	Unit	Mean	Standard Deviation	Minimum	Maximum
$TC$ (total cost)	Million yen	408,031	543,665	1,843	3,042,338
$Q$ (output)	Million yen	415,140	554,060	1,926	3,000,000
$w_L$ (labor price)	Thousand yen	6,260	2,375	1,068	15,907
$w_M$ (material price)	-	95.7899	26.4882	7.3416	249.9917
$w_K$ (capital price)	-	0.1131	0.0357	0.0258	0.2802
$T$ (time trend)	-	8.4916	3.7817	1.0000	15.0000
$GS_{FRN}$ (stock ratio held by foreign shareholders)		0.0584	0.0591	0.0000	0.4024
$GS_{TOP}$ (stock ratio held by top 10 shareholders)		0.3813	0.1230	0.0837	0.7876
$GS_{BANK}$ (main bank dummy)		0.0908	0.0645	0.0198	0.6566
$STR_{DIV}$ (number of industries in which a firm is involved)		3.4330	1.3698	2.0000	12.0000
$RG_{REG}$ (degree of regulation)	-	0.4585	0.3920	0.0000	1.0000
$CMP_{HHI}$ (Herfindahl-Hirschman index)	-	0.4677	0.2505	0.0161	1.0000
$CMP_{CR4}$ (concentration ratio of 4 firms)	-	0.7154	0.2936	0.0119	1.0000
$IND_{BKT}$ (industry's bankruptcy ratio)	-	0.2032	0.3622	0.0008	0.9828
$IND_{PRF}$ (industry's profitability)	-	0.8731	0.3884	0.2510	5.9841
$D_{NPU}$ (non-public utility dummy)	-	0.5000	0.5007	0.0000	1.0000
$S_L$ (share of labor)	-	0.1657	0.0763	0.0393	0.5384
$S_M$ (share of material and service)	-	0.7293	0.0868	0.4158	0.9067
$S_K$ (share of capital)	-	0.1050	0.0662	0.0177	0.3374

Table 2 Estimation Results

Variable	Case 1	Case 2	Case 3	Case 4	Case 5	Case 6	Case 7	Case 8
$\ln Q$	0.9670*** (0.0100)	0.9690*** (0.0100)	0.9653*** (0.0099)	0.9661*** (0.0123)	0.9632*** (0.0121)	0.9637*** (0.0121)	0.9611*** (0.0120)	0.9611*** (0.0121)
$\ln w_L$	0.1974*** (0.0050)	0.1973*** (0.0050)	0.1975*** (0.0050)	0.1944*** (0.0049)	0.1947*** (0.0049)	0.1930*** (0.0049)	0.1932*** (0.0049)	0.1932*** (0.0049)
$\ln w_M$	0.6386*** (0.0076)	0.6399*** (0.0076)	0.6390*** (0.0076)	0.6461*** (0.0074)	0.6447*** (0.0074)	0.6443*** (0.0075)	0.6429*** (0.0074)	0.6430*** (0.0075)
$\ln w_K$	0.1640*** (0.0057)	0.1628*** (0.0057)	0.1635*** (0.0057)	0.1595*** (0.0058)	0.1607*** (0.0059)	0.1628*** (0.0060)	0.1639*** (0.0060)	0.1638*** (0.0060)
$(\ln Q)^2$	-0.0038** (0.0015)	-0.0038** (0.0015)	-0.0038** (0.0015)	-0.0043** (0.0015)	-0.0044*** (0.0015)	-0.0048*** (0.0016)	-0.0048*** (0.0016)	-0.0048*** (0.0016)
$(\ln w_L)^2$	.0358*** (0.0073)	0.0361*** (0.0073)	0.0363*** (0.0073)	0.0359*** (0.0073)	0.0362*** (0.0073)	0.0354*** (0.0073)	0.0356*** (0.0073)	0.0356*** (0.0073)
$\ln w_L \cdot \ln w_M$	-0.0698*** (0.0077)	-0.0699*** (0.0077)	-0.0703*** (0.0077)	-0.0635*** (0.0076)	-0.0639*** (0.0075)	-0.0607*** (0.0075)	-0.0611*** (0.0075)	-0.0611*** (0.0075)
$\ln w_L \cdot \ln w_K$	0.0340*** (0.0068)	0.0339*** (0.0067)	0.0340*** (0.0068)	0.0275*** (0.0069)	0.0277*** (0.0070)	0.0253*** (0.0071)	0.0255*** (0.0071)	0.0255*** (0.0071)
$(\ln w_M)^2$	0.2088*** (0.0119)	0.2064*** (0.0118)	0.2079*** (0.0118)	0.1862*** (0.0121)	0.1886*** (0.0121)	0.1906*** (0.0121)	0.1929*** (0.0121)	0.1927*** (0.0121)
$\ln w_M \cdot \ln w_K$	-0.1390*** (0.0092)	-0.1364*** (0.0092)	-0.1376*** (0.0092)	-0.1227*** (0.0097)	-0.1248*** (0.0098)	-0.1299*** (0.0099)	-0.1319*** (0.0099)	-0.1316*** (0.0099)
$(\ln w_K)^2$	0.1051*** (0.0108)	0.1025*** (0.0107)	0.1036*** (0.0108)	0.0952*** (0.0113)	0.0971*** (0.0114)	0.1047*** (0.0116)	0.1064*** (0.0117)	0.1061*** (0.0117)
$\ln Q \cdot \ln w_L$	-0.0228 (0.0154)	-0.0219 (0.0153)	-0.0257* (0.0153)	-0.0114 (0.0157)	-0.0155 (0.0155)	-0.0191 (0.0154)	-0.0226 (0.0153)	-0.0227 (0.0154)
$\ln Q \cdot \ln w_K$	0.0162 (0.0186)	0.0148 (0.0186)	0.0134 (0.0185)	-0.0012 (0.0188)	-0.0028 (0.0187)	-0.0052 (0.0189)	-0.0068 (0.0188)	-0.0068 (0.0188)
$\ln Q \cdot \ln w_M$	0.0066 (0.0164)	0.0071 (0.0164)	0.0123 (0.0164)	0.0125 (0.0165)	0.0183 (0.0164)	0.0243 (0.0167)	0.0294* (0.0166)	0.0296* (0.0168)
$\ln GS_{FRN}$	-	-	-	-0.0214*** (0.0085)	-0.0210** (0.0084)	-0.0238*** (0.0083)	-0.0234*** (0.0082)	-0.0234*** (0.0082)
$\ln GS_{TOP}$	-	-	-	-0.0079 (0.0359)	0.0047 (0.0360)	-0.0092 (0.0356)	0.0022 (0.0357)	0.0024 (0.0359)
$\ln GS_{BANK}$	-	-	-	-0.0815*** (0.0232)	-0.0748*** (0.0230)	-0.0780*** (0.0229)	-0.0719*** (0.0227)	-0.0717*** (0.0229)
$\ln STR_{DIV}$	-	-	-	0.1455*** (0.0302)	0.1503*** (0.0300)	0.1781*** (0.0306)	0.1817*** (0.0304)	0.1817*** (0.0305)
$\ln RG_{REG}$	-0.0007 (0.0014)	-0.0006 (0.0014)	-0.0001 (0.0014)	-0.0014 (0.0014)	-0.0007 (0.0014)	-0.0007 (0.0014)	-0.0001 (0.0014)	-0.0001 (0.0014)
$\ln CMP_{HHI}$	-	0.0292* (0.0153)	-	0.0472*** (0.0156)	-	0.0426*** (0.0153)	-	-0.0014 (0.0257)
$\ln CMP_{CR4}$	-	-	0.0428*** (0.0144)	-	0.0559*** (0.0148)	-	0.0510*** (0.0146)	0.0521** (0.0247)
$\ln IND_{BKT}$	-	-	-	-	-	0.0154** (0.0062)	0.0152** (0.0061)	0.0152** (0.0061)
$\ln IND_{PRF}$	-	-	-	-	-	-0.1512*** (0.0348)	-0.1472*** (0.0346)	-0.1473*** (0.0346)
$T$	0.0224*** (0.0029)	0.0225*** (0.0029)	0.0217*** (0.0029)	0.0233*** (0.0030)	0.0222*** (0.0030)	0.0281*** (0.0034)	0.0271*** (0.0034)	0.0271*** (0.0034)
$D_{NPU}$	-0.0467* (0.0252)	-0.0373 (0.0256)	-0.0259 (0.0259)	-0.0483* (0.0271)	-0.0347 (0.0274)	0.0255 (0.0337)	0.0365 (0.0337)	0.0366 (0.0338)
Constant	12.2528** * (0.0303)	12.2398** * (0.0310)	12.2359** * (0.0307)	12.2052** * (0.0323)	12.2080** * (0.0316)	12.1651** * (0.0327)	12.1684** * (0.0321)	12.1686** * (0.0325)
Log-likelihood	894.485	897.344	900.112	901.368	902.790	915.185	916.358	916.544
$R^2$	0.9676	0.9678	0.9681	0.9709	0.9713	0.9719	0.9722	0.9722

Concavity Condition	12.6%	13.1%	12.8%	20.7%	19.6%	17.9%	15.4%	15.9%
(Note): (1) Numbers in parentheses are standard errors. (2) Sample size is 358. (3) Statistically significant at 1% (***) , 5% (**) and 10% (*).								

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