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Zennyo, Yusuke

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Strategic Contracting and Hybrid Use of Agency and Wholesale Contracts in E-Commerce Platforms^{*}

Yusuke Zennyo[†]

Graduate School of Business Administration, Kobe University

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Abstract

This paper examines strategic contracting between a monopoly platform and suppliers that sell their goods through the platform. I consider two competing suppliers: a high-volume supplier with the larger potential demand and a low-volume supplier with the smaller one. Each supplier chooses one of two contracts: wholesale or agency. The platform has to strategically determine the royalty rate for the agency contract by taking into account which contracts the suppliers will choose. I show that the platform offers a low (high) royalty rate to induce the suppliers to adopt the agency (wholesale) contract when product substitutability is low (high) enough. More interestingly, when the degree of substitution is at an intermediate level, asymmetric contracting, in which only the low-volume supplier adopts the agency contract, can arise in equilibrium. This result is related to the fact that many long-tail and niche products with lower potential market sizes are traded on platform-based marketplaces, such as Amazon Marketplace and Walmart Marketplace.

Keywords: *e-commerce*, *strategic contracting*, *e-commerce platforms*, *agency contract*, *wholesale contract*

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[†]Graduate School of Business Administration, Kobe University, 2-1 Rokkodai, Nada, Kobe, 657-8501, Japan. E-mail: xyzennyo@b.kobe-u.ac.jp

1 Introduction

E-commerce platforms such as Amazon, eBay, Rakuten in Japan, Taobao in China, and Flipkart in India, have experienced rapid and strong growth in the past decade. On February 1, 2018, Amazon announced that net sales increased 38% to \$60.5 billion in the fourth quarter of 2017. For the full year 2017, net sales increased 31% to \$177.9 billion, compared to \$136.0 billion in 2016. According to the US Department of Commerce, online retail sales were reported to be \$453 billion in 2017, accounting for 13.0% of total retail sales. Such rapidly growing online retail channels are too important for manufacturers and suppliers to ignore.

To sell products or services via online platforms, suppliers need to sign a contract with the platform they use. In online platforms, two classes of contracts are used: *wholesale contracts* and *agency contracts*. The major difference between these two contracts is who has the right to decide retail prices. On the one hand, under wholesale contracts, retail platforms decide retail prices. Each supplier sets the wholesale price for its product before the platform chooses the retail price. On the other hand, under agency contracts, retail pricing is delegated to suppliers. That is, each supplier can directly determine the retail price for its product given a revenue-sharing rule (so-called royalty rate or commission fee) offered by the platform. The revenue from sales is split between the supplier and the platform according to the revenue-sharing rule.¹

Interestingly, *asymmetric contracting* prevails in online platform markets, that is, some suppliers adopt a wholesale contract, while others adopt an agency contract. For example, Amazon purchases and resells a wide variety of products (i.e., wholesale model). In addition, at the same time, it also operates Amazon Marketplace, which enables third-party sellers to sell their products to Amazon's customer base (i.e., agency model). According to Amazon's full-year 2017 financial results, net sales from online stores (i.e., wholesale model) were \$108.4 billion and net sales from third-party seller services (i.e., agency model) were \$31.9 billion. In particular, Amazon sells only a limited number of products that are expected to generate huge sales, and the remaining huge number of long-tail and niche products with lower potential market sizes are sold by third-party sellers (Jiang et al., 2011).

The research questions of this paper are:

- When do competing suppliers choose different contracts?
- What kind of supplier prefers an agency contract to a wholesale contract: a major supplier or a niche supplier?

To answer the above questions, I develop a simple stylized model with a monopoly platform and two suppliers. The suppliers are assumed to have different potential demands. I call the supplier with the larger demand the *high-volume* supplier and call the other one with the smaller demand

¹The revenue-sharing rule I consider in the agency contract is a little different from the revenue-sharing contract studied in Cachon & Lariviere (2005), who assume that a retailer pays a supplier a wholesale price for each unit purchased, plus a percentage of the revenue the retailer generates. There are many studies that incorporate this type of revenue sharing (e.g., Chakraborty et al., 2015; Pan et al., 2010).

the *low-volume* supplier. When each supplier chooses one of the two contracts, the royalty rate must already be offered by the platform. As the royalty rate significantly affects the suppliers' decisions on which contract to adopt, the platform needs to strategically determine it by taking the suppliers' contract choices into consideration. To capture this strategic contracting, the timeline of the model is as follows. First, the platform determines the royalty rate, which will be applied only to the suppliers that choose the agency contract in the next stage. Second, each supplier chooses between the wholesale and agency contracts. Third, if there exists a supplier that choose the wholesale contract, that supplier sets its wholesale price. If neither supplier did so, the game proceeds to the next stage. Fourth, retail prices for both suppliers' products are determined. If a supplier choose the wholesale contract, the retail price is set by the retail platform. If a supplier choose the agency contract, that supplier can charge its retail price directly.

I show that, if the degree of substitution between the competing suppliers is high (low) enough, then the platform offers a high (low) royalty rate in order to induce them to choose the wholesale (agency) contract. The intuition is as follows.² When the products are nearly homogeneous (i.e., high substitutability), the monopoly platform has substantial power against both suppliers. Therefore, there is little incentive to delegate the decision right of retail pricing to the suppliers. Consequently, the platform sets the royalty rate at a significantly high level in order to prevent the suppliers from choosing the agency contract. On the contrary, when the products are highly differentiated (i.e., low substitutability), both suppliers can set their wholesale prices at the high level under the wholesale contract. Then, by delegating the retail pricing to the suppliers, the platform invites fiercer price competition among them, which can increase the gross revenue in the supply chain. Therefore, the platform finds it profitable to discount the royalty rate in an effort to force the suppliers to select the agency contract.

These results suggest that the platform should charge different royalty rates for each product category. In fact, Amazon uses such price discrimination for third-party sellers depending on the product categories. For example, Amazon sets its royalty rate at a relatively high level for nearly homogeneous categories (e.g., 15% for Books, Video & DVD, Music, Software & Computer, and Video Games) and at lower levels for relatively differentiated categories (e.g., 6% for Personal Computers; and 8% for Camera & Photo, Consumer Electronics, Cell Phone Devices, Unlocked Cell Phones, and Video Game Consoles).³ This pricing strategy is highly supported by the findings of this paper.

Moreover, I find that asymmetric contracting occurs only when the degree of substitution is at an intermediate level. Interestingly, in this asymmetric equilibrium, only the low-volume supplier adopts the agency contract. This result is significantly related to the fact observed in online platforms that a huge number of long-tail and niche products with lower potential market demands are sold by third-party sellers.

As an extension, I also investigate a model in which only the high-volume supplier chooses

 $^{^{2}}$ The intuition is similar to that of Jerath & Zhang (2010), who do not, however, examine endogenous strategic contracting.

³Source: https://services.amazon.com/selling/pricing.htm/ Last visited July 8, 2019.

a preferred one between the two contracts, whereas the low-volume supplier has no choice but to sell under the agency contract. This framework can be compatible with industry practices in e-commerce platforms. On the one hand, Amazon and Walmart Marketplace are open to all who seek to sell their products at these online platforms. On the other hand, suppliers require a request or invitation from those platforms in order to distribute their products under the wholesale agreement. Otherwise, they need to reach an agreement with the platforms on their use of the wholesale contract. In this regard, high-volume suppliers tend to have a stronger bargaining power than low-volume ones. These business practices incentivize me to extend the original model. The extended analysis shows that the results derived in the original model remain robust. That is, if the degree of substitution between the suppliers is high (low), then the platform offers a high (low) royalty rate in order to encourage the high-volume supplier to choose the wholesale (agency) contract. Eventually, it shows that, as compared to the original model, asymmetric contracting is more likely to occur.

The remainder of the paper is structured as follows. Section 2 provides a review of the literature relating to wholesale and agency contracts. I describe the model with a monopoly platform and two competing suppliers in Section 3, and then obtain the subgame perfect Nash equilibrium in Section 4. In Section 5, I extend the model in a way such that a high-volume supplier chooses a preferred one between wholesale and agency contracts, whereas a low-volume supplier has no choice but to sell under the agency contract. The final section concludes the paper.

2 Literature

Wholesale contracts and agency contracts are the two most popular and simple contracts adopted by online platforms and their suppliers. Therefore, it is of practical relevance to study the question of under what conditions one contract is preferred to the other from the perspective of management (e.g., Geng et al., 2018; Gerchak & Wang, 2004; Hao & Fan, 2014; Lu et al., 2018; Tan et al., 2016; Tan & Carrillo, 2017; Yan et al., 2018, 2019) and economics (e.g., Dantas et al., 2014; Foros et al., 2017; Johnson, 2017).

The recent literature on platform contracting has identified several important factors, e.g., product substitutability (Jerath & Zhang, 2010), online reviews (Kwark et al., 2017), degree of competition among platforms (Abhishek et al., 2015), and level of marketing efforts (Hagiu & Wright, 2015, 2019), and provided insights as to how these factors influence the equilibrium contracting outcome.

A work closely related to this paper is Jerath & Zhang (2010), who study the equilibrium contracting outcome when a monopoly retailer allows manufacturers to set up stores within a store (which can be considered as the brick-and-mortar analog to online platforms). In particular, they show that the retailer prefers agency (wholesale) contracting when product substitutability is low (high) and that asymmetric contracting arises for intermediate values of substitutability.⁴

⁴Jiang et al. (2011), Yan et al. (2018, 2019), and Wei et al. (2019) also study the situation where both wholesale

They consider that the monopoly retailer offers each manufacturer a take-it-or-leave-it contract that includes a fixed slotting fee. In their store-within-a-store arrangement, the retailer's profit is sourced only from the slotting fees the manufacturers pay. On the contrary, in the agency contract of this paper, a monopoly platform offers two competing suppliers a common royalty rate instead of fixed slotting fees. This fee structure is more suitably compatible with practical operations observed in e-commerce platforms. Furthermore, unlike this paper, Jerath & Zhang (2010) do not examine strategic contracting among channel members, whereby manufacturers must accept the contract that is unilaterally offered by a monopoly retailer.

The recent study by Tian et al. (2018) is the first to address endogenous strategic contracting between a monopoly intermediary and competing suppliers. In their model, if a proportional fee offered by the intermediary is too high, then suppliers can reject it and choose the traditional reselling mode. They demonstrate that even in a model with such strategic contracting, the results are qualitatively consistent with those of Jerath & Zhang (2010): the platform offers a high (low) proportional fee in order to induce the suppliers to choose the reselling (platform) mode when the substitutability between the suppliers is high (low) enough and asymmetric contracting arises when the degree of substitution is at an intermediate level.

In Tian et al. (2018), because of their assumption on symmetrically identical suppliers, the competition might fall within a *chicken-game* paradigm with multiple asymmetric equilibria: either one of the suppliers adopts the agency contract and the other chooses the wholesale contract. In reality, however, asymmetric environments have been widely seen where initial market sizes are not identical. Thus, this paper considers the difference in the potential demand between competing suppliers in order to answer the following important question: *Which supplier tends to adopt the agency contract: a major supplier with the larger potential demand or a long-tail and niche supplier with the smaller one?* This study complements Tian et al. (2018) from a different perspective by addressing the above research question that stems from the asymmetry of potential demands.

Furthermore, the asymmetry of potential demands also raise an additional issue to be investigated. Broadly, long-tail and niche suppliers with lower potential market sizes may lack the ability to negotiate the wholesale contract with recent powerful platforms. Meanwhile, the agency selling format is commonly open to every supplier who is willing to sell through the platforms. Therefore, as an extension, I also consider a more realistic situation that has not been examined in the literature, in which only the higher-volume supplier chooses a preferred one between the two contracts, whereas the lower-volume supplier has no choice but to sell under the agency contract. In these regards, this paper contributes to the literature by providing more practical implications for the management of e-commerce platforms that confront the issues of strategic contracting.

and agency contracts coexist in the same platform. However, they do not examine the decision of which contract each supplier chooses. For example, Yan et al. (2018, 2019) consider a model consisting of a manufacturer and an e-tailer, and then show that the manufacturer introduces the marketplace channel (i.e., agency model) in addition to the conventional reseller channel (i.e., wholesale model). That is, there is no strategic interaction between manufacturers, which is in sharp contrast to the present paper showing that a manufacturer adopts the wholesale model and the other one chooses the agency model.

3 The Model

I consider a supply chain model with a retail platform and two suppliers (i = 1, 2). Supplier i produces good i and sells it through the platform. The suppliers' products are horizontally differentiated and are imperfect substitutes. Let p_i and d_i be the price and the demand for good i, respectively. For simplicity, the marginal cost of producing goods is assumed to be identical for both suppliers, which is normalized to zero.

According to Choi (1991, 1996), Jeuland & Shugan (1983) and Tan et al. (2016), the demand function for good i is given by

$$\begin{cases} d_1(p_1, p_2) = 1 - p_1 + \gamma p_2, \\ d_2(p_2, p_1) = a - p_2 + \gamma p_1, \end{cases}$$
(1)

where $a \in (0,1]$ represents the potential market size of supplier 2, while that of supplier 1 is normalized to one.⁵ This implies supplier 1 has a larger potential demand than supplier 2. Actually, in many markets, low-volume suppliers compete against high-volume rivals. Then, this paper calls supplier 1 a *high-volume* supplier and calls supplier 2 a *low-volume* supplier, respectively. The crossprice sensitivity parameter $\gamma \in [0, 1)$ denotes the degree of substitution between the two goods. The horizontal differentiation stems not only from consumers' preferences for products sold (e.g., design, color, taste, etc), but also from consumers' preferences for suppliers. Thus, if two suppliers sell different products, the goods are, of course, differentiated. Furthermore, even if two suppliers sell the same product, the goods are said to be differentiated if consumers have different preferences for each supplier. Both goods are imperfect substitutes of each other, unless $\gamma = 0$. If γ is equal to zero, both goods are perfectly differentiated.⁶ As γ becomes larger, the goods become more substitutable.

This paper considers two kinds of contracts between the platform and each supplier: the wholesale contract and the agency contract. If supplier *i* chooses the wholesale contract, it sets the wholesale price w_i before the platform sets the retail price p_i . In this case, the profit of supplier *i* is given by $\pi_i = w_i d_i$, and the platform obtains $\Pi_i = (p_i - w_i)d_i$ from sales of good *i*. In contrast, if supplier *i* adopts the agency contract, the retail pricing is delegated to supplier *i*. Thus, supplier *i* can set retail price p_i directly, but has to pay a part of its sales revenue as a royalty fee according to the revenue-sharing rule $r \in [0, 1]$ preliminarily chosen by the platform.⁷ The profit of supplier *i* is given by $\pi_i = (1 - r)p_id_i$, and the platform derives $\Pi_i = rp_id_i$ from sales of good *i*. Then, the total profit of the platform is computed as $\Pi = \sum_{i=1,2} \Pi_i$. Because of revenue sharing between platform and supplier, disregarding marginal costs is not without loss of generality. Revenue sharing

⁵Tian et al. (2018) studies a model with two competing suppliers that have the same potential demand (i.e., a = 1). Instead, they incorporate the order-fulfillment cost into their model, which is the fixed cost incurred either by the platform under the wholesale contract or by the supplier under the agency contract.

⁶When $\gamma = 0$, the analysis is equivalent to a successive monopoly model with one platform and one supplier.

⁷In this paper, I assume that the platform cannot discriminate the royalty rate among suppliers. In fact, Amazon sets the same royalty rate for all goods in the same category.

without variable costs is essentially equivalent to profit sharing, implying that there is no double marginalization under the agency contract in this paper.

This paper examines the suppliers' decisions on which contract to adopt. Let s_i be the contract selected by supplier *i*. That is, $s_i = W$ when supplier *i* chooses the wholesale contract and $s_i = A$ when supplier *i* chooses the agency contract. I use $s = (s_1, s_2)$ to denote the pair of contracts selected by the two suppliers. Note that multiple equilibria may arise regarding the contract choices. I assume that when multiple equilibria arise and there is an equilibrium that payoff-dominates the other equilibria, the competing suppliers choose the payoff-dominant equilibrium strategy.

Furthermore, the decisions on which contract to choose would be crucially affected by the royalty rate. Therefore, at the time of the suppliers' contract choices, the royalty rate must already be offered by the platform. To capture those realities, the game has the following timeline.

- 1. The monopoly platform determines the royalty rate r, which will be applied only to the suppliers that choose the agency contract in the next stage.
- 2. Each supplier chooses either the wholesale or the agency contract.
- 3. Pricing stage:
 - 3-1. If there is a supplier that chose the wholesale contract, that supplier decides its wholesale price. Otherwise, if neither supplier did so, the game proceeds to the next stage.
 - 3-2. The retail price for the supplier that chose the wholesale contract is set by the platform, while the retail price for the supplier that chose the agency contract is set by that supplier itself.

The equilibrium concept I use is the subgame perfect Nash equilibrium. I derive the equilibrium outcome by backward induction.

4 Equilibrium Analysis

This section examines the subgame perfect Nash equilibrium by backward induction. Section 4.1 solves the pricing decisions in Stage 3. Section 4.2 studies the suppliers' decisions on which contract to choose in Stage 2. Finally, Section 4.3 addresses the platform's optimal decision on the royalty rate in Stage 1.

4.1 Analysis for Stage 3: Pricing

Depending on the suppliers' decisions in Stage 2, there are four possible subgames. The first one is s = (W, W), where both suppliers choose the wholesale contract. The second is s = (A, A), where both suppliers choose the agency contract. The third and fourth ones are s = (W, A) and s = (A, W), in which the competing suppliers choose different contracts. I solve the pricing game for each subgame. All outcomes are summarized in Table 1.

s	(W, W)	(A, A)	(W, A)	(A, W)
w_1	$\frac{2+a\gamma}{4-\gamma^2}$	_	$\frac{2+a\gamma-\gamma(a+\gamma)r}{2(2-\gamma^2)}$	_
w_2	$\frac{2a+\gamma}{4-\gamma^2}$	_	_	$\frac{2a + \gamma - \gamma(1 + a\gamma)r}{2(2 - \gamma^2)}$
p_1	$\tfrac{6+5a\gamma-3\gamma^2-2a\gamma^3}{8-10\gamma^2+2\gamma^4}$	$\tfrac{2+a\gamma}{4-\gamma^2}$	$\frac{(2+a\gamma)(3-\gamma^2)+\gamma(a-\gamma-a\gamma^2)r}{(2-\gamma^2)\{4-(1+r)\gamma^2\}^2}$	$\frac{8 + 6a\gamma - 3\gamma^2 - 2a\gamma^3 - \gamma^2(1 + a\gamma)r}{2(2 - \gamma^2)\{4 - (1 + r)\gamma^2\}}$
p_2	$\tfrac{6a+5\gamma-3a\gamma^2-2\gamma^3}{8-10\gamma^2+2\gamma^4}$	$\tfrac{2a+\gamma}{4-\gamma^2}$	$\frac{8a + 6\gamma - 3a\gamma^2 - 2\gamma^3 - \gamma^2(a + \gamma)r}{2(2 - \gamma^2)\{4 - (1 + r)\gamma^2\}}$	$\frac{(2a+\gamma)(3-\gamma^2)+\gamma(1-a\gamma-\gamma^2)r}{(2-\gamma^2)\{4-(1+r)\gamma^2\}^2}$
d_1	$\frac{2\!+\!a\gamma}{2(4\!-\!\gamma^2)}$	$\tfrac{2+a\gamma}{4-\gamma^2}$	$\frac{2+a\gamma-\gamma(a+\gamma)r}{2\{4-(1+r)\gamma^2\}}$	$\frac{8{+}6a\gamma{-}3\gamma^2{-}2a\gamma^3{-}\gamma^2(1{+}a\gamma)r}{2(2{-}\gamma^2)\{4{-}(1{+}r)\gamma^2\}}$
d_2	$\frac{2a+\gamma}{2(4-\gamma^2)}$	$\frac{2a+\gamma}{4-\gamma^2}$	$\frac{8a + 6\gamma - 3a\gamma^2 - 2\gamma^3 - \gamma^2(a + \gamma)r}{2(2 - \gamma^2)\{4 - (1 + r)\gamma^2\}}$	$\frac{2a+\gamma-\gamma(1+a\gamma)r}{2\{4-(1+r)\gamma^2\}}$
π_1	$\frac{(2+a\gamma)^2}{2(4-\gamma^2)^2}$	$\frac{(1\!-\!r)(2\!+\!a\gamma)^2}{(4\!-\!\gamma^2)^2}$	$\frac{\{2+a\gamma-\gamma(a+\gamma)r\}^2}{2(2-\gamma^2)\{4-(1+r)\gamma^2\}}$	$\frac{(1-r)\{8+6a\gamma-3\gamma^2-2a\gamma^3-\gamma^2(1+a\gamma)r\}^2}{4(2-\gamma^2)^2\{4-(1+r)\gamma^2\}^2}$
π_2	$\frac{(2a+\gamma)^2}{2(4-\gamma^2)^2}$	$\frac{(1\!-\!r)(2a\!+\!\gamma)^2}{(4\!-\!\gamma^2)^2}$	$\frac{(1-r)\{8a+6\gamma-3a\gamma^2-2\gamma^3-\gamma^2(a+\gamma)r\}^2}{4(2-\gamma^2)^2\{4-(1+r)\gamma^2\}^2}$	$\frac{\{2a+\gamma-\gamma(1+a\gamma)r\}^2}{4(2-\gamma)^2\{4-(1+r)\gamma^2\}}$
П	$\frac{(1+a^2)(4+5\gamma^2)+2a\gamma(8+\gamma^2)}{4(1-\gamma^2)(4-\gamma^2)^2}$	$\frac{r\{(1+a^2)(4+\gamma^2)+8a\gamma\}}{(4-\gamma^2)^2}$	$\frac{X}{4(2-\gamma^2)^2\{4-(1+r)\gamma^2\}^2}$	$\frac{Y}{4(2-\gamma^2)^2\{4-(1+r)\gamma^2\}^2}$

Table 1: Outcomes of each subgame in Stage 3

Notes: $X = (2 + a\gamma)^2 (2 - \gamma^2)^2$

$$\begin{aligned} +(64a^{2}+112a\gamma+44\gamma^{2}-40a^{2}\gamma^{2}-76a\gamma^{3}-28\gamma^{4}+3a^{2}\gamma^{4}+12a\gamma^{5}+4\gamma^{6}+a^{2}\gamma^{6})r \\ -\gamma^{2}(a+\gamma)(28a+24\gamma-14a\gamma^{2}-12\gamma^{3}+a\gamma^{4}+\gamma^{5})r^{2}+\gamma^{4}(a+\gamma)^{2}(3-\gamma^{2})r^{3} \\ Y = (2a+\gamma)^{2}(2-\gamma^{2})^{2} \\ +(64+112a\gamma-40\gamma^{2}+44a^{2}\gamma^{2}-76a\gamma^{3}+3\gamma^{4}-28a^{2}\gamma^{4}+12a\gamma^{5}+\gamma^{6}+4a^{2}\gamma^{6})r \\ -\gamma^{2}(1+a\gamma)(28+24a\gamma-14\gamma^{2}-12a\gamma^{3}+\gamma^{4}+a\gamma^{5})r^{2}+\gamma^{4}(1+a\gamma)^{2}(3-\gamma^{2})r^{3} \end{aligned}$$

4.1.1 Both suppliers choose the wholesale contract: s = (W, W)

Given w_1 and w_2 , the platform chooses retail prices p_1 and p_2 to maximize $\Pi = \sum_i \Pi_i = (p_1 - w_1)d_1 + (p_2 - w_2)d_2$. Solving this problem, I derive

$$p_1 = \frac{1 + a\gamma + (1 - \gamma^2)w_1}{2(1 - \gamma)^2}, \quad p_2 = \frac{a + \gamma + (1 - \gamma^2)w_2}{2(1 - \gamma)^2}.$$
(2)

Based on this retail pricing strategy of the platform, each supplier charges its wholesale price w_i to maximize $\pi_i = w_i d_i$, which implies $w_1^{WW} = (2 + a\gamma)/(4 - \gamma^2)$ and $w_2^{WW} = (2a + \gamma)/(4 - \gamma^2)$. Using these wholesale prices, I can derive the corresponding outcomes $(p_i^{WW}, d_i^{WW}, \pi_i^{WW}, \Pi^{WW})$, as shown in Table 1.

4.1.2 Both suppliers choose the agency contract: s = (A, A)

Given r charged by the platform in Stage 1, each supplier chooses its retail price p_i to maximize $\pi_i = (1-r)p_i d_i$. Solving these problems yields $p_1^{AA} = (2+a\gamma)/(4-\gamma^2)$ and $p_2^{AA} = (2a+\gamma)/(4-\gamma^2)$. Using these retail prices, I obtain the corresponding outcomes $(d_i^{AA}, \pi_i^{AA}, \Pi^{AA})$, as shown in Table

4.1.3 Only the high-volume supplier chooses the wholesale contract: s = (W, A)

In this subgame, given r and w_1 , the platform chooses p_1 to maximize $\Pi = (p_1 - w_1)d_1 + rp_2d_2$ and supplier 2 chooses p_2 to maximize $\pi_2 = (1 - r)p_2d_2$. Solving these problems yields

$$p_1 = \frac{(1+r)a\gamma + 2(1+w_1)}{4 - (1+r)\gamma^2}, \quad p_2 = \frac{2a + \gamma + \gamma w_1}{4 - (1+r)\gamma^2}.$$
(3)

Based on these pricing behaviors, supplier 1 chooses its wholesale price w_1 to maximize $\pi_1 = w_1 d_1$, which implies $w_1^{WA} = \{2 + a\gamma - \gamma(a + \gamma)r\}/\{2(2 - \gamma^2)\}$. Using this wholesale price, I can derive the corresponding outcomes $(p_i^{WA}, d_i^{WA}, \pi_i^{WA}, \Pi^{WA})$, as shown in Table 1.

4.1.4 Only the high-volume supplier chooses the agency contract: s = (A, W)

Given r and w_2 , supplier 1 chooses p_1 to maximize $\pi_1 = (1 - r)p_1d_1$ and the platform chooses p_2 to maximize $\Pi = rp_1d_1 + (p_2 - w_2)d_2$. Solving these problems yields

$$p_1 = \frac{2 + a\gamma + \gamma w_2}{4 - (1+r)\gamma^2}, \quad p_2 = \frac{(1+r)\gamma + 2(a+w_2)}{4 - (1+r)\gamma^2}.$$
(4)

Based on these pricing behaviors, supplier 2 chooses its wholesale price w_2 to maximize $\pi_2 = w_2 d_2$, which implies $w_2^{AW} = \{2a + \gamma - \gamma(1 + a\gamma)r\}/\{2(2 - \gamma^2)\}$. Using this wholesale price, I can derive the corresponding outcomes $(p_i^{AW}, d_i^{AW}, \pi_i^{AW}, \Pi^{AW})$, as shown in Table 1.

4.2 Analysis for Stage 2: Contract Choices

In Stage 2, given r, each supplier decides which contract to adopt. By using the suppliers' profits obtained in Section 4.1, I analyze the suppliers' contract selections. Let $BR_i(s_j)$ be the best response strategy of supplier i given the rival supplier's contract choice s_j .

As one would expect, the suppliers tend to select the wholesale contract when the higher royalty rate is offered by the platform. Thus, I can derive the threshold value of the royalty rate, above which choosing the wholesale contract is the best response strategy. I use r_i^W and r_i^A to denote the threshold values of supplier *i* when the rival supplier chooses the wholesale and agency contract, respectively.⁸ Formally, the following lemma summarizes the best response strategy for each supplier.

Lemma 1. There exists a pair of threshold values $(r_1^W, r_1^A, r_2^W, r_2^A)$. The best response strategies

⁸Note that r_1^W is the unique solution of equation $\pi_1^{WW} = \pi_1^{AW}(r)$ and r_1^A is the unique solution of $\pi_1^{WA}(r) = \pi_1^{AA}(r)$. Similarly, r_2^W is the unique solution of equation $\pi_2^{WW} = \pi_2^{WA}(r)$ and r_2^A is the unique solution of $\pi_2^{AW}(r) = \pi_2^{AA}(r)$.



Region I: $0 < r_1^W < r_2^W < r_1^A < r_2^A < 1$ **Region II:** $0 < r_1^W < r_1^A < r_2^W < r_2^A < 1$ **Region III:** $0 < r_1^A < r_2^A < r_1^W < r_2^A < 1$ **Region IV:** $0 < r_1^A < r_1^W < r_2^A < r_2^W < 1$ **Region V:** $0 < r_1^A < r_1^W < r_2^A < r_2^W < 1$

Figure 1: Partition of the parameter space that determines the orders of four threshold values

for high-volume and low-volume suppliers are respectively given by

$$BR_1(s_2 = W) = \begin{cases} W & \text{if } r_1^W < r \le 1\\ A & \text{if } 0 \le r \le r_1^W \end{cases}, \quad BR_1(s_2 = A) = \begin{cases} W & \text{if } r_1^A < r \le 1\\ A & \text{if } 0 \le r \le r_1^A \end{cases}, \tag{5}$$

$$BR_2(s_1 = W) = \begin{cases} W & \text{if } r_2^W < r \le 1\\ A & \text{if } 0 \le r \le r_2^W \end{cases}, \quad BR_2(s_1 = A) = \begin{cases} W & \text{if } r_2^A < r \le 1\\ A & \text{if } 0 \le r \le r_2^A \end{cases}.$$
(6)

Proof. See the Appendix.

Next, let me characterize the order of all four thresholds. As they are represented by the only two parameters a and γ , I can numerically divide the whole parameter space $(\gamma, a) \in [0, 1]^2$ into five regions, as shown in Figure 1.

In each region, given r, I can derive the resulting contracts chosen by the two suppliers in Stage 2, as detailed in Figure 2. Note that in Regions I and III, there can be multiple equilibria, as shown in Figure 2. This paper assumes that, when multiple equilibria arise and there is an equilibrium that payoff-dominates the other equilibria, the competing suppliers choose the payoff-dominant equilibrium strategy. In Region I, when $r_2^W < r < r_1^A$, s = (W, W) payoff-dominates s = (A, A). Similarly, in Region III, s = (W, A) payoff-dominates s = (A, W).

The adoption of the payoff-dominant equilibrium in this paper can be justified by the following practical interpretation. Although this paper considers a simultaneous move by the two suppliers in Stage 2, their decision sequences might slightly differ in practice. That is, either supplier might make a decision before the rival one. In the present model, even if I consider such sequential moves (regardless of which supplier is a leader or a follower), the payoff-dominant strategy pair with simultaneous moves constitutes a unique equilibrium. For this reason, the equilibrium refinement



Figure 2: Detailed analysis of Stage 2

based on the payoff dominance criterion is never an arbitrary assumption to implement a desired result.⁹

As a result, Regions II, III, IV, and V yield the same qualitative outcome about strategic contracting. The following proposition summarizes the results of the resulting contracts s(r).

Proposition 1. In Region I, the contracts chosen by the two suppliers are as follows.

$$s(r) = \begin{cases} (A, A) & \text{if } 0 \le r \le r_2^W \\ (W, W) & \text{if } r_2^W < r \le 1 \end{cases}$$
(7)

In Regions II–V, the contracts chosen by the two suppliers are as follows.

$$s(r) = \begin{cases} (A, A) & \text{if } 0 \le r \le r_1^A \\ (W, A) & \text{if } r_1^A < r \le r_2^W \\ (W, W) & \text{if } r_2^W < r \le 1 \end{cases}$$
(8)

Proposition 1 shows a predictable result that the suppliers are more likely to choose the agency contract if a low royalty rate is charged by the platform, whereas the suppliers tend to select the wholesale contract if a high royalty rate is offered, as shown in Tan & Carrillo (2017).

Moreover, in Regions II–V, when a royalty rate is set at an intermediate level, the competing suppliers choose different contracts from each other, in which high-volume supplier 1 chooses the

⁹This justification has been widely used (e.g., Balasubramanian et al., 2015). For this point, I would like to thank an anonymous reviewer for his/her helpful comments.

wholesale contract while low-volume supplier 2 chooses the agency contract, i.e., s = (W, A). In other words, opposite asymmetric contracting s = (A, W) never occurs, which is in contrast to Tian et al. (2018). In their model, because the competing suppliers are assumed to have the same potential demand (i.e., a = 0), the competition might fall within a *chicken-game* paradigm with multiple asymmetric equilibria.¹⁰

4.3 Analysis for Stage 1: Royalty Rate

Here, I analyze the platform's decision on royalty rate $r \in [0, 1]$. I use superscript '*' to denote the equilibrium outcome.

First, in Region I, the profit function of the platform is given as follows.

$$\Pi(r) = \begin{cases} \Pi^{AA}(r) & \text{if } 0 \le r \le r_2^W \\ \Pi^{WW} & \text{if } r_2^W < r \le 1 \end{cases}$$
(9)

As shown in Table 1, Π^{AA} is a monotonically increasing function of r and Π^{WW} is independent of r. In addition, it always holds that $\Pi^{AA}(r_2^W) > \Pi^{WW}$. Therefore, in Region I, the platform chooses $r^* = r_2^W$, and then the two suppliers adopt the agency contract, that is, $s^* = (A, A)$.

Next, in Regions II–V, the profit function of the platform is written as follows.

$$\Pi(r) = \begin{cases} \Pi^{AA}(r) & \text{if } 0 \le r \le r_1^A \\ \Pi^{WA}(r) & \text{if } r_1^A < r \le r_2^W \\ \Pi^{WW} & \text{if } r_2^W < r \le 1 \end{cases}$$
(10)

As both $\Pi^{AA}(r)$ and $\Pi^{WA}(r)$ are increasing functions of r and Π^{WW} is independent of r, there are three possible candidates for the optimal royalty rate: (i) charging $r = r_1^A$ leading to s = (A, A); (ii) charging $r = r_2^W$ leading to s = (W, A); and (iii) charging any $r \in (r_2^W, 1]$ leading to s = (W, W).

Then, the union set of Regions II–V can be newly divided into three regions: Regions A, B, and C, as depicted in Figure 3. The optimal royalty rate is charging $r = r_1^A$ in Region A, charging $r = r_2^W$ in Region B, and charging $r \in (r_2^W, 1]$ in Region C. The following proposition summarizes the preceding analysis.

Proposition 2. Depending on the parameter values (γ, a) , the equilibrium royalty rate is set at the

 $^{^{10}}$ The results obtained in Tian et al. (2018) are consistent with those of Jerath & Zhang (2010), who do not examine the endogenous strategic contracting between the platform and each supplier. Jerath & Zhang (2010) assume that the platform can offer its preferable contract to each supplier on a take-it-or-leave-it offer basis. That is, the suppliers must accept the contract unilaterally offered by the platform.



Figure 3: Equilibrium contracts chosen by competing suppliers

following level.

$$r^{*} = \begin{cases} r_{2}^{W} & \text{if } (\gamma, a) \in \text{ Region I} \\ r_{1}^{A} & \text{if } (\gamma, a) \in \text{ Region A} \\ r_{2}^{W} & \text{if } (\gamma, a) \in \text{ Region B} \\ r \in (r_{2}^{W}, 1] & \text{if } (\gamma, a) \in \text{ Region C} \end{cases}$$
(11)

Then, in equilibrium, the resulting contracts chosen by the two suppliers are as follows.

$$s^* = \begin{cases} (A, A) & \text{if } (\gamma, a) \in \text{ Region I or Region A} \\ (W, A) & \text{if } (\gamma, a) \in \text{ Region B} \\ (W, W) & \text{if } (\gamma, a) \in \text{ Region C} \end{cases}$$
(12)

Proposition 2 shows the equilibrium royalty rate and the resulting contracts. First, consider Region C, where both goods are sufficiently substitutable, which means that the platform has substantial power against the suppliers. Thus, there will be no incentive for the platform to delegate the unilateral power of retail pricing to suppliers. As an extreme case, let me consider the case where two products are homogeneous (i.e., $\gamma = 1$), i.e., consumers have no preference between them. The platform purchases only from the supplier that sets the lowest wholesale price, and then sells to consumers at the monopoly price. Although this single sourcing arises only for the extreme case of $\gamma = 1$, the similar argument holds even when the two goods are highly homogeneous. Fierce wholesale price competition among the suppliers causes the equilibrium wholesale price to fall to the marginal production cost, which implies that the platform can earn all of the maximum profit that can be generated in the supply chain. Therefore, in equilibrium, the platform has an incentive to charge a sufficiently high royalty rate to prevent the suppliers from choosing the agency contract.

On the contrary, in Regions I and A, both goods are sufficiently differentiated. Then, if both suppliers adopt the wholesale contract, they can charge the relatively high wholesale price. Given the high wholesale price, the platform has to set the retail prices at a very high level due to the double-marginalization problem, which reduces the total demands and the gross revenue in the channel. Therefore, the platform has an incentive to steer the suppliers to the agency contract by lowering the royalty rate, because the agency contract can facilitate direct price competition between both suppliers and can raise the gross revenue of the channel.

Finally, I obtain an interesting result in Region B with an intermediate degree of substitution. I find that the suppliers adopt asymmetric contracting, that is, the high-volume supplier chooses the wholesale contract, while the low-volume supplier chooses the agency contract. In this case, the platform has an incentive to encourage the suppliers to choose the agency contract. However, in order to steer both suppliers toward the agency contract, the platform must offer a significantly low royalty rate. As a compromise plan, in equilibrium, the platform charges the royalty rate at which only the low-volume supplier will choose the agency contract.

It is worth noting that, in the asymmetric equilibrium, only the low-volume supplier adopts the agency contract. In other words, opposite asymmetric contract choices s = (A, W) never occur, which is in sharp contrast to Tian et al. (2018). This finding is related to the anecdotal evidence that many long-tail and niche products are being traded on platform-based marketplaces, such as Amazon Marketplace.¹¹

5 Discussion

Heretofore, this paper has assumed that, after observing a royalty rate set by a monopoly platform, both high- and low-volume suppliers can choose between wholesale and agency contracts. In this section, for the robustness of the results obtained above, I discuss two different scenarios.

First, let me consider a situation where the platform can unilaterally choose a contract for each supplier. In this scenario, the agency contract would be chosen by the platform because of its first-mover advantage in the supply chain, as shown in Johnson (2017).

Next, I examine a more practical scenario. Actually, in many e-commerce platforms such as Amazon and Walmart Marketplace, while the agency selling format is open to everyone who wants to sell products through e-commerce platforms, suppliers who seek to use the wholesale agreement need to reach a deal with the platform. Generally, as compared to long-tail and niche suppliers, major suppliers have a stronger bargaining power that makes it possible to win wholesale contracts. In other words, higher-volume suppliers can choose between the two contracts, whereas

¹¹For example, see Jiang et al. (2011) for detailed empirical evidence.

lower-volume suppliers have no choice but to accept the agency contract.

To better capture this practical situation, I extend the original model in a way that, in Stage 2, a high-volume supplier chooses either a wholesale or agency contract, whereas a low-volume supplier has to use the agency contract. As above, I solve the game backwards.

The analyses for Stage 3 (i.e., pricing) remain unchanged as in Section 4.1. For Stage 2, the result of Lemma 1 implies that, given the low-volume supplier accepting the agency contract, the high-volume supplier's optimal contract choice is characterized as the following.

Lemma 2. Suppose the low-volume supplier has to accept the agency contract. If royalty rate r is small enough to satisfy $0 \le r \le r_1^A$, then the high-volume supplier selects the agency contract. Otherwise, if $r_1^A < r \le 1$, then the high-volume supplier chooses the wholesale contract.

Consequently, the profit of the platform can be written by

$$\Pi(r) = \begin{cases} \Pi^{AA}(r) & \text{if } 0 \le r \le r_1^A, \\ \Pi^{WA}(r) & \text{if } r_1^A < r \le 1, \end{cases}$$
(13)

which takes a similar form to equation (10). The only difference is that, as for $r_2^W < r \leq 1$, the profit function of the platform is equal to $\Pi^{WA}(r)$, not to Π^{WW} , because the low-volume supplier cannot choose the wholesale contract.

Here, $\Pi^{AA}(r)$ and $\Pi^{WA}(r)$ increase with r. Thus, the platform has the two following possible candidates: (i) charging $r = r_1^A$ leading to s = (A, A) and (ii) charging r = 1 leading to s = (W, A). Comparing $\Pi^{AA}(r_1^A)$ and $\Pi^{WA}(1)$ yields the following proposition.

Proposition 3. Suppose the low-volume supplier has to accept the agency contract. Depending on the parameter values (γ, a) , the equilibrium royalty rate is set at the following level:

$$r^{**} = \begin{cases} r_1^A & \text{if } (\gamma, a) \in \text{ Region X,} \\ 1 & \text{if } (\gamma, a) \in \text{ Region Y,} \end{cases}$$
(14)

where Regions X and Y are depicted in Figure 4.¹² Then, in equilibrium, the resulting contracts are as follows.

$$s^{**} = \begin{cases} (A, A) & \text{if } (\gamma, a) \in \text{ Region X} \\ (W, A) & \text{if } (\gamma, a) \in \text{ Region Y} \end{cases}$$
(15)

I use '**' to represent the equilibrium outcomes derived in the extended model. In Region X of Figure 4 where the degree of substitution between the two products is low, the platform sets a royalty rate at the highest level that induces the high-volume supplier to select the agency contract, leading to $s^{**} = (A, A)$ where both suppliers use the agency contract. On the contrary, in Region

¹²The partition of regions in Figure 4 is conducted by numerical analysis because simply solving $\Pi^{AA}(r) = \Pi^{WA}(r)$ within $(\gamma, a) \in [0, 1]^2$ yields a very complicated solution. Thus, I decided not to present the solution for space-saving reasons.



Figure 4: Equilibrium contracts when the low-volume supplier is fixed to choose the agency contract

Y where the two products are not too highly differentiated, the platform offers an extremely high royalty rate (i.e., $r^{**} = 1$ in this model),¹³ implying that the high-volume supplier selects the wholesale contract and that the whole surplus of the low-volume supplier that must use the agency contract is extracted by the platform.

Proposition 3 implies that, as compared with the original analysis in Section 4, the asymmetric contracting, s = (W, A), occurs in the wider parameter range when only the high-volume supplier selects a preferred contract. In other words, by considering the more realistic situation, the relevant result on asymmetric contracting is strengthened.

6 Conclusion

This paper investigates strategic contracting between a monopoly platform and competing suppliers. Two suppliers are assumed to have different potential demands. This enabled me to answer the question: Which supplier is more likely to choose the agency contract: the major supplier or the niche supplier?

I showed that, if the suppliers' goods are nearly homogeneous, then the platform charges a sufficiently high royalty rate to prevent them from signing the agency contract. On the contrary,

 $^{^{13}}$ This result depends on a simplifying assumption that the outside option of the suppliers is zero, as assumed in Jerath & Zhang (2010). In reality, however, suppliers have an outside option of positive values, e.g., distributing through a brick-and-mortar retailer instead of the platform and opening its direct selling channel. With a positive outside option, the equilibrium royalty rate is set at a level such that the low-volume supplier's profit is equal to the payoff of its outside option, which is lower than one.

if the goods are highly differentiated, then the platform offers a low royalty rate to induce both suppliers to choose the agency contract. These results regarding the platform's optimal strategy are consistent with the behavior of real-life online platforms. For example, as described in Section 1, Amazon sets the royalty rate at a relatively high level for nearly homogeneous categories (e.g., 15% for Books, Video & DVD, Music, Software & Computer, and Video Games) and at a lower level for relatively differentiated categories (e.g., 6% for Personal Computers; and 8% for Camera & Photo, Consumer Electronics, Cell Phone Devices, Unlocked Cell Phones, and Video Game Consoles).

Furthermore, of special interest is when the degree of differentiation is at an intermediate level. In this case, asymmetric contracting where only the niche supplier adopts the agency contract can arise. This result is consistent with the fact that many niche products are traded on platform-based marketplaces, such as Amazon Marketplace.

I mention a couple of future research agenda. First, this paper only considered horizontal differentiation among competing suppliers. In real-world online platforms, there are a huge number of products that are differentiated not only horizontally, but also vertically (i.e., quality differentiation). Further analysis that takes quality differentiation into consideration would be a potentially fruitful direction for future research.

Next, in practice, if suppliers decide to sell their products under the agency contract, they must also be in charge of inventory management and delivery of the products, which may also affect the suppliers' decision making. It would be interesting to take these practical aspects into consideration.

Finally, it would also be interesting to incorporate physical brick-and-mortar channels into the present model, as well as e-commerce channels. Such physical brick-and-mortar channels are examined in Abhishek et al. (2015) and Tan et al. (2016). Tan et al. (2016) compare wholesale and agency selling schemes in a supply chain model with a book publisher and two competing e-book retailers. As an extension, they also consider that only one of the two retailers has the physical book supply chain. In their agency model, however, the percentage of revenue that both retailers retain is assumed to be an exogenously given parameter. In this regard, although Abhishek et al. (2015) endogenize this decision on the fraction of revenue share, strategic contracting, that this paper mainly examines, is not considered, whereby manufacturers must accept the contract that is unilaterally offered by retailers. Therefore, further analysis that incorporates strategic contracting into suppliers' channel management issues would be an important future direction.

Appendix

Proof of Lemma 1

First, consider the best response strategy for supplier 1 when the rival supplier chooses the wholesale contract. It is clear that $\pi_1^{WW} - \pi_1^{AW}(r)$ is increasing in r. In addition, $\pi_1^{WW} - \pi_1^{AW}(0) < 0$ and $\pi_1^{WW} - \pi_1^{AW}(1) > 0$ hold. Thus, there exists a unique threshold value r_1^W such that $\pi_1^{WW} = \pi_1^{AW}(r_1^W)$.



Figure A.1: Derivation of the threshold value r_2^A

Second, consider the best response strategy for supplier 1 when the rival supplier chooses the agency contract. As above, it is clear that $\pi_1^{WA}(r) - \pi_1^{AA}(r)$ is increasing in r, $\pi_1^{WA}(0) - \pi_1^{AA}(0) < 0$, and $\pi_1^{WA}(1) - \pi_1^{AA}(1) > 0$. Then, I can find a unique threshold r_1^A by solving $\pi_1^{WA}(r) = \pi_1^{AA}(r)$.

Third, the best response strategy for supplier 2 when the rival supplier chooses the wholesale contract can also be obtained in the same way. That is, $\pi_2^{WW} - \pi_2^{WA}(r)$ is increasing in r, $\pi_2^{WW} - \pi_2^{WA}(0) < 0$, and $\pi_2^{WW} - \pi_2^{WA}(1) > 0$ hold. Then, there exists a unique threshold r_2^W that satisfies $\pi_2^{WW} = \pi_2^{WA}(r_2^W)$.

Finally, I derive the best response strategy for supplier 2 when the rival supplier chooses the agency contract. The difference between π_2^{AW} and π_2^{AA} is computed as follows.

$$\pi_{2}^{AW} - \pi_{2}^{AA} = \frac{\{2a + \gamma - \gamma(1 + a\gamma)r\}^{2}}{4(2 - \gamma)^{2}\{4 - (1 + r)\gamma^{2}\}} - \frac{(1 - r)(2a + \gamma)^{2}}{(4 - \gamma^{2})^{2}}$$

$$= \frac{1}{4(2 - \gamma)^{2}(2 + \gamma)^{2}(2 - \gamma^{2})\{4 - (1 + r)\gamma^{2}\}}$$

$$\times \begin{bmatrix} -(2 - \gamma)(2 + \gamma)(2a + \gamma)^{2}(4 - 3\gamma) \\ +2(2a + \gamma)(32a - 32a\gamma^{2} + 8a\gamma^{4} - \gamma^{5} - a\gamma^{6}) \cdot r \\ +\gamma^{2} \begin{pmatrix} 16 - 32a^{2} - 16\gamma^{2} + 32a^{2}\gamma^{2} \\ +5\gamma^{4} - 8a^{2}\gamma^{4} + 2a\gamma^{5} + a^{2}\gamma^{6} \end{pmatrix} \cdot r^{2} \end{bmatrix}$$
(A.1)

Solving $\pi_2^{AW} - \pi_2^{AA} = 0$, I derive two solutions r_2^A and R_2^A , where

$$r_{2}^{A} = \frac{(2a+\gamma)\left(\begin{array}{c}a\left(\gamma^{6}-8\gamma^{4}+32\gamma^{2}-32\right)+\gamma^{5}\\+2\sqrt{\left(\gamma^{2}-2\right)^{3}\left(a^{2}\left(\gamma^{6}-8\gamma^{4}+32\gamma^{2}-32\right)+2a\gamma^{5}+4\left(\gamma^{2}-2\right)\gamma^{2}\right)}\\\gamma^{2}\left(16-32a^{2}-16\gamma^{2}+32a^{2}\gamma^{2}+5\gamma^{4}-8a^{2}\gamma^{4}+2a\gamma^{5}+a^{2}\gamma^{6}\right)}\right), \quad (A.2)$$

$$R_2^A = \frac{(2a+\gamma)\left(\begin{array}{c}a\left(\gamma^6 - 8\gamma^4 + 32\gamma^2 - 32\right) + \gamma^5\\-2\sqrt{(\gamma^2 - 2)^3\left(a^2\left(\gamma^6 - 8\gamma^4 + 32\gamma^2 - 32\right) + 2a\gamma^5 + 4\left(\gamma^2 - 2\right)\gamma^2\right)}\end{array}\right)}{\gamma^2\left(16 - 32a^2 - 16\gamma^2 + 32a^2\gamma^2 + 5\gamma^4 - 8a^2\gamma^4 + 2a\gamma^5 + a^2\gamma^6\right)}.$$
 (A.3)

The solution of inequality $\pi_2^{AW} - \pi_2^{AA} \ge 0$ depends on the sign of $A \equiv 16 - 32a^2 - 16\gamma^2 + 32a^2\gamma^2 + 5\gamma^4 - 8a^2\gamma^4 + 2a\gamma^5 + a^2\gamma^6$. There is the following relation.

$$A \ge 0 \iff a \le \frac{\gamma^5}{32 - 32\gamma^2 + 8\gamma^4 + \gamma^6} + 2\sqrt{\frac{(4 - \gamma^2)^2(2 - \gamma^2)^3}{(32 - 32\gamma^2 + 8\gamma^4 + \gamma^6)^2}} \equiv \tilde{a}(\gamma)$$
(A.4)

When $a > \tilde{a}(\gamma)$, it holds that A < 0, which implies that $\pi_2^{AW} - \pi_2^{AA}$ is a concave function. Then, solving $\pi_2^{AW} - \pi_2^{AA} \ge 0$, I derive $r_2^A \le r \le R_2^A$. However, in this parameter range, it always holds that $R_2^A > 1$. As depicted in Figure A.1(i), $\pi_2^{AW} \ge \pi_2^{AA}$ holds if and only if $r_2^A \le r \le 1$.

Otherwise, when $a < \tilde{a}(\gamma)$, it holds that A > 0, which implies that $\pi_2^{AW} - \pi_2^{AA}$ is convex function. Then, solving $\pi_2^{AW} - \pi_2^{AA} \ge 0$, I derive $r \le R_2^A$ and $r_2^A \le r$. However, in this parameter range, it always holds that $R_2^A < 0$ and $0 < r_2^A < 1$. As depicted in Figure A.1(ii), $\pi_2^{AW} \ge \pi_2^{AA}$ holds if and only if $r_2^A \le r \le 1$.

In sum, for all parameters, it holds that $\pi_2^{AW} - \pi_2^{AA} \ge 0$ if and only if $r_2^A \le r \le 1$.

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